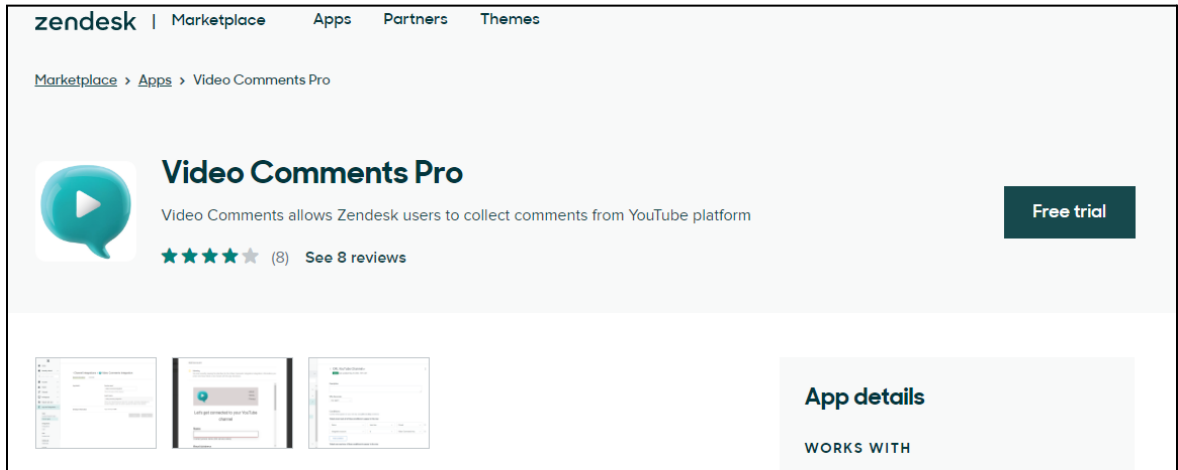
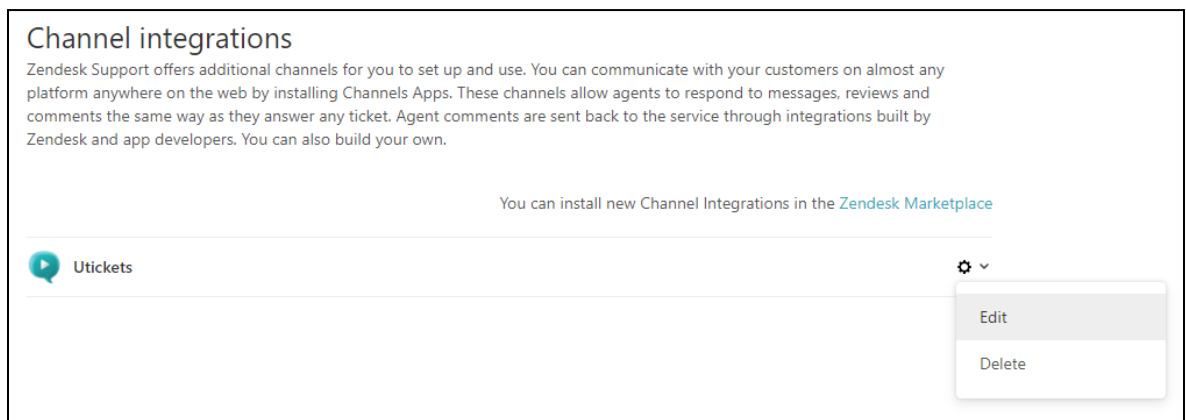


Video Comments Pro Installation Instructions

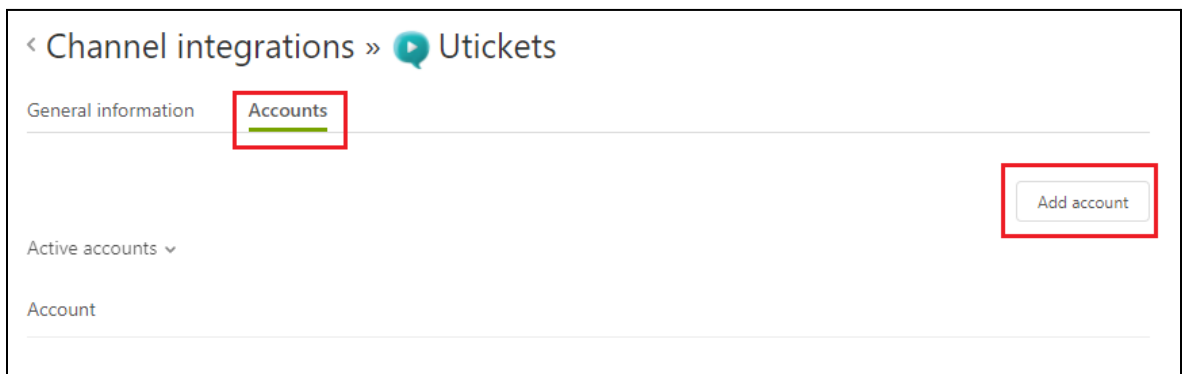
1. Visit Zendesk Marketplace and install the new application **Video Comments Pro**
<https://www.zendesk.com/marketplace/apps/support/267539/video-comments-pro/>



2. Add your YouTube channel by going to the **Channel apps** section under the **Apps and Integrations** tab and clicking on the Edit button for the Video Comments Application.



3. Click on the **Accounts** Tab and **Add Account** Button



4. Fill in your Name and Email Address and click on the **Sign in with Google** Button

 **Warning**
You are currently viewing the interface for the Video Comments Integration integration. Information you enter into these fields is also shared with the app developer.

Let's get connected to your YouTube channel

Name

Contact person name (Not service name)

Email Address

Needed to communicate integration related status and updates. We won't share your email address with anyone

5. Choose your Google Account that is associated with the Youtube channel you want to connect to.

 Sign in with Google



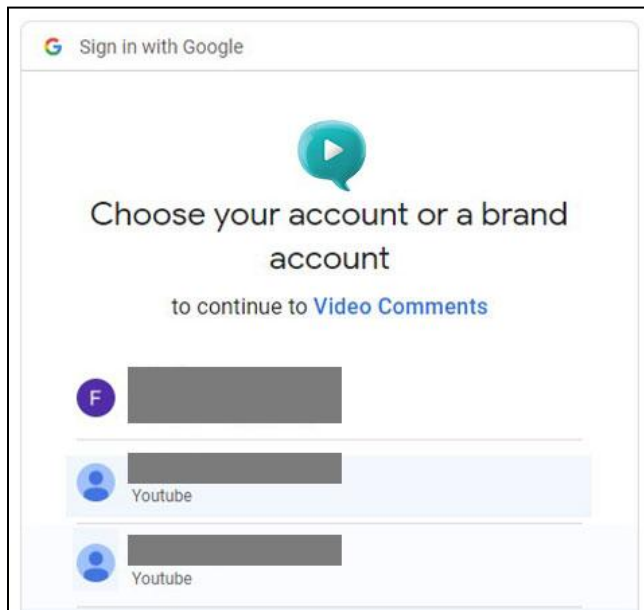
Choose an account

to continue to [Video Comments](#)

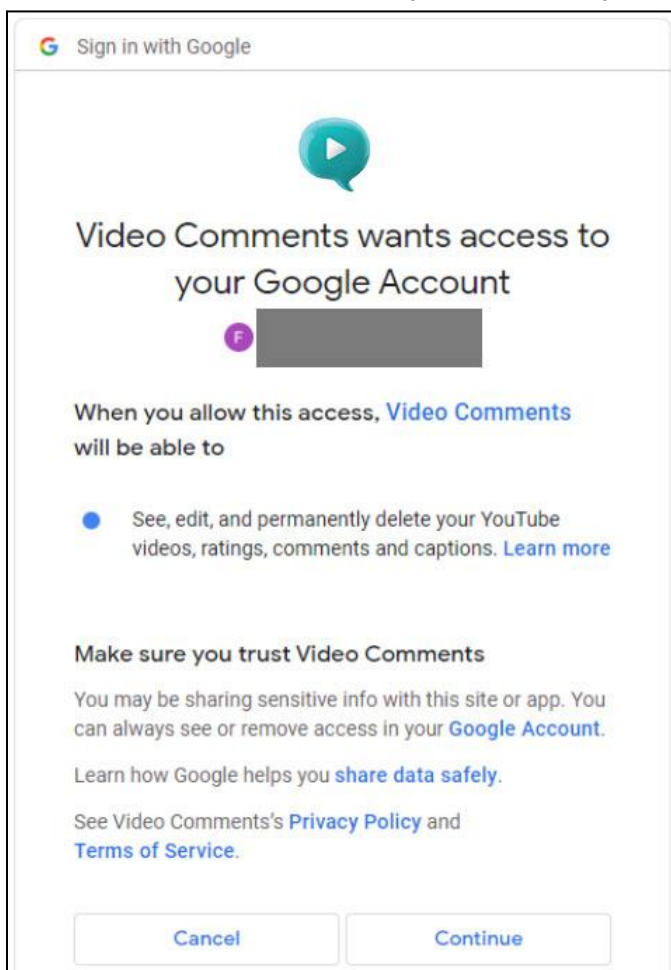
 

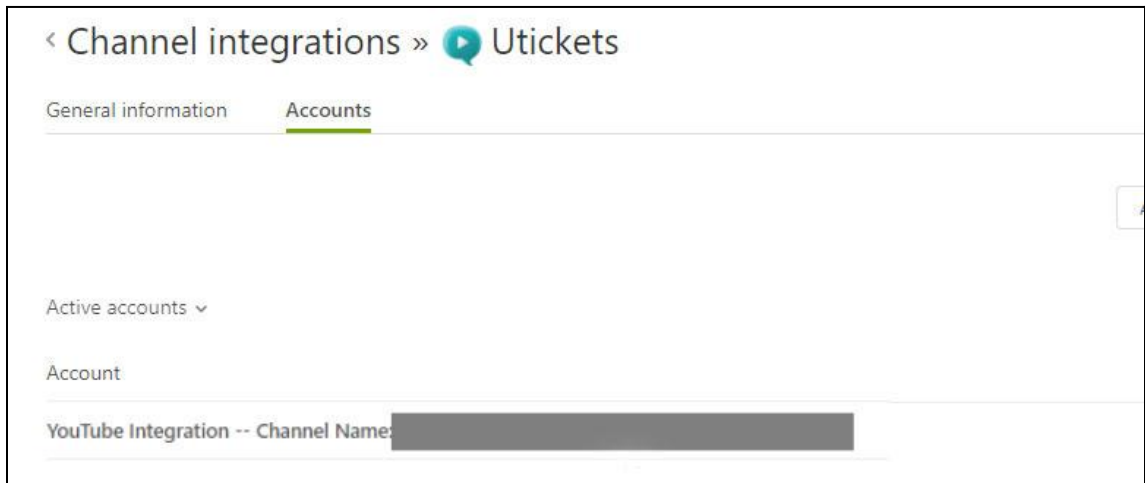
6. If you have multiple Youtube Channels or Brands, you will be asked to choose the Channel or Brand you want to connect with.



7. Allow the application to access your channel by clicking on Continue



8. Your YouTube Channel should be connected now and it should show under the Accounts section in the application tab.



9. Create a new View for youtube tickets by adding the following condition, Integration Account is Video Comment Integration.

Conditions

Control what appears in your view by using **All** and **Any** conditions.

Tickets must meet all of these conditions to appear in the view

Status	Less than	Closed	×
Integration account	Is	Video Comments Inte...	×

Add condition

Tickets can meet any of these conditions to appear in the view